

STATE OF SOUTH CAROLINA)

(Caption of Case))

Request for Certification of the Use of Universal)
 Service Funds Pursuant to 47 C.F.R. 54.314 and)
 Telecommunications Act Section 254 (e), Federal)
 Communications Commission CC Docket No.)
 96-45 (Form 481); and Annual Reports for ETCs)
)
)
)
)
)

BEFORE THE
 PUBLIC SERVICE COMMISSION
 OF SOUTH CAROLINA

COVER SHEET

DOCKET
 NUMBER: 2020 - 14 - C

(Please type or print)

Submitted by: Mark Lammert

SC Bar Number: _____

Address: c/o Compliance Solutions, Inc.Telephone: 407-794-3488Fax: 407-260-1033242 Rangeline Rd.

Other: _____

Longwood, FL 32750Email: regulatory@csilongwood.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition☐ Request for item to be placed on Commission's Agenda expeditiously☒ Other: ETC Compliance Report - TAG Mobile, LLC - FCC 481 and Affidavit

INDUSTRY (Check one)

NATURE OF ACTION (Check all that apply)

- ☐ Electric
☐ Electric/Gas
☐ Electric/Telecommunications
☐ Electric/Water
☐ Electric/Water/Telecom.
☐ Electric/Water/Sewer
☐ Gas
☐ Railroad
☐ Sewer
☒ Telecommunications
☐ Transportation
☐ Water
☐ Water/Sewer
☐ Administrative Matter
☐ Other: _____

- ☒ Affidavit
☐ Agreement
☐ Answer
☐ Appellate Review
☐ Application
☐ Brief
☐ Certificate
☐ Comments
☐ Complaint
☐ Consent Order
☐ Discovery
☐ Exhibit
☐ Expedited Consideration
☐ Interconnection Agreement
☐ Interconnection Amendment
☐ Late-Filed Exhibit
☐ Letter
☐ Memorandum
☐ Motion
☐ Objection
☐ Petition
☐ Petition for Reconsideration
☐ Petition for Rulemaking
☐ Petition for Rule to Show Cause
☐ Petition to Intervene
☐ Petition to Intervene Out of Time
☐ Prefiled Testimony
☐ Promotion
☐ Proposed Order
☐ Protest
☐ Publisher's Affidavit
☒ Report
☐ Request
☐ Request for Certification
☐ Request for Investigation
☐ Resale Agreement
☐ Resale Amendment
☐ Reservation Letter
☐ Response
☐ Response to Discovery
☐ Return to Petition
☐ Stipulation
☐ Subpoena
☐ Tariff
☐ Other: _____

Print Form

Reset Form



June 20, 2020

Jocelyn Boyd
 Chief Clerk and Administrator
 South Carolina Public Service Commission
 101 Executive Center Drive, Suite 100
 Columbia, South Carolina 29210

**Re: Docket No. 2020-14-C-TAG Mobile, LLC Annual ETC Annual Compliance Report
 and FCC Form 481**

Dear Ms. Boyd,

TAG Mobile, LLC (TAG) was designated by the South Carolina Public Service Commission as an Eligible Telecommunications Carrier for provision of wireless Lifeline service. Pursuant to S.C. Code Ann. Regulations § 103-690.1(B), TAG submits its Annual Report for Designated Eligible Telecommunications Carriers with respect to Lifeline services in South Carolina. A copy of the company's FCC Form 481 has been included. This report has also been submitted to the Office of Regulatory Staff.

Certification of compliance with CTIA Consumer Code (103.690.1(B)(a))

TAG Mobile, LLC certifies it is in compliance with all applicable service quality and consumer protection requirements and standards, including the CTIA Consumer Code for Wireless Service, as it is required to do pursuant to 47 C.F.R. § 54.202(a)(3).

Lifeline Reporting

R.103-690.1(b)(3) Unfulfilled Service Requests

RESPONSE: TAG did not have any unfulfilled service requests in South Carolina in 2019.

R.103-690.1(b)(4) Complaints or Trouble Reports per 1000 Handsets or Access Lines

RESPONSE: TAG received 0 complaints or trouble reports in 2019.

R.103-690.1(b)(5) Compliance with Applicable Service Quality Standards and Consumer Protection Rules

RESPONSE: TAG hereby certifies that it complies with applicable service quality standards and consumer protection rules, as designated by the Commission.

R.103-690.1(b)(6) Ability to Function in Emergency Situations

RESPONSE: TAG's Lifeline services remain functional in emergency situations. TAG utilizes the extensive and well established Sprint and Verizon Wireless networks and facilities to provide TAG's mobile services. The Sprint and Verizon Wireless networks are capable of managing traffic spikes that may occur during emergency situations and can reroute traffic in the event of damaged facilities. Our underlying carriers also have sufficient back-up power to ensure functionality. TAG's customers receive the same functionality as our underlying carrier's customers do.

R.103-690.1(b)(7) Non-Incumbent LEC Local Usage Plans

RESPONSE: TAG Mobile, LLC certifies that it offers a local usage plan comparable to that offered by the Incumbent LEC ("ILEC") in the relevant service areas. TAG offers rate plans that provide its customers with local usage capabilities. TAG's wireless Lifeline offering exceeds those of the ILEC in that TAG offers customers a certain amount of service free of charge with no activation fee or monthly charge. TAG also provides Lifeline customers with E911 capabilities and access to voice mail, caller I.D., and call waiting services at no cost.

R.103-690.1(b)(8) Equal Access to Long Distance Carriers

RESPONSE: TAG hereby acknowledges that the Federal Communications Commission may require it to provide equal access to long distance carriers in the event that no other eligible telecommunication carrier is providing equal access within the service area.

R.103-690.1(b)(9) Number of Lifeline Customers

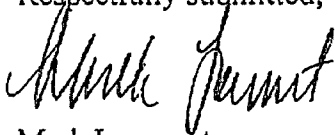
RESPONSE: As of December 31, 2019, TAG provided wireless Lifeline service to 48 customers in South Carolina.

R.103-690.1(b)(10) Lifeline Verification Survey or Certification

RESPONSE: TAG has submitted a copy of the company's FCC 481 with the Commission and the Office of Regulatory Staff which included their certification.

If you have any questions regarding this filing, please contact Mark Lammert at (407) 794-3488 or regulatory@csilongwood.com.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Mark Lammert", written in a cursive style.

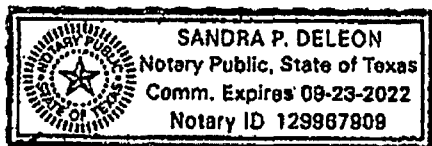
Mark Lammert
Attorney-in-Fact
TAG Mobile, LLC


Affidavit of Cassandra Milligan

PERSONALLY APPEARED BEFORE ME the undersigned WHO, BEING DULY SWORN, deposed and said:

1. My name is Cassandra Milligan, and I am a citizen of the State of Texas. I am of sound mind and over the age of twenty-one years.
2. I am competent to testify to the matters stated herein.
3. The matters stated herein are based on my personal knowledge.
4. I am the Director of Regulatory for Tag Mobile, LLC ("TAG").
5. I hereby certify that TAG is complying with applicable service quality standards and consumer protection rules, as designated by the Public Service Commission of South Carolina ("Commission").
6. I hereby certify that TAG does and will continue to satisfy applicable consumer protection and service quality standards.
7. I hereby certify that TAG is able to function in emergency situations.
8. I hereby certify that TAG is offering local usage plans comparable to those offered by the incumbent LECs in the service areas in which Tag provides service.
9. I hereby certify that TAG acknowledges that the Federal Communications Commission may require it to provide equal access to long distance carriers in the event that no other eligible telecommunication carrier is providing equal access within the service area.

FURTHER AFFIANT SAYETH NOT.




 Cassandra Milligan
 Director of Regulatory
 TAG Mobile, LLC

Subscribed to and sworn before me this 24 day of June, 2020.


 NOTARY PUBLIC

Printed Name of Notary

My Commission Expires: 9/23/2022



June 20, 2020

Jocelyn Boyd, Chief Clerk of the Commission
Public Service Commission of South Carolina
Synergy Business Park, Saluda Building
101 Executive Center Drive
Columbia, SC 29210

RE: Order No. 2013-1-Certification of Compliance with CTIA Consumer Code for
TAG Mobile, LLC

Dear Staff:

On January 29, 2013, the Public Service Commission of South Carolina issued an Order designating TAG Mobile, LLC as an eligible telecommunications carrier ("ETC") in the state of South Carolina.

In compliance with South Carolina Commission ETC annual reporting requirements, TAG Mobile, LLC confirms that it complies with the Cellular Telecommunications and Internet Association's (CTIA's) Consumer Code for Wireless Service. In addition, TAG Mobile, LLC provides by attachment the advertising material required to be submitted annually,

Please do not hesitate to contact me if you have questions or concerns.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Cassandra Milligan".

Cassandra Milligan
Manager of Regulatory
TAG Mobile, LLC

**FREE CELL PHONE
WITH FREE MINUTES
PLUS**

FREE TEXT MESSAGES EVERY MONTH



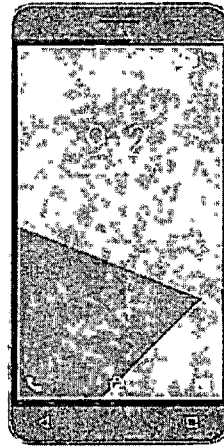
www.tagmobile.com

Terms and conditions



(<https://www.tagmobile.com>)

 My Account



South Carolina

TAG MOBILE LIFELINE PHONE
SERVICE IN SOUTH CAROLINA

FREE*
EVERY MONTH

- ✓ 3GB LTE Data
- ✓ 1000 Minutes Talk
- ✓ Unlimited Text

GET STARTED

Start by entering your zip code:

[My Account](#) <https://www.tagmobile.com>

Enter your Email ID

South Carolina - The Palmetto State

Did you know?

- ✓ South Carolina is the only state in the U.S. that grows tea.
- ✓ The cultural city of Charleston was home to the first public college, the first museum and the first playhouse ever in the United States
- ✓ Fortune tellers aren't allowed to just go around telling fortunes willy-nilly, and are required to obtain a special permit from the state.

But, you can certainly go around the state talking to your dear-ones with TAG Mobile!

South Carolina Lifeline Service is a government assisted wireless service that provides discounted cell phone services to eligible low income families and individuals. The discounts are offered to qualified South Carolina customers who meet certain eligibility requirements such as, government assistance or a household income that is at or below 135% of the federal poverty level. Customers can check their eligibility for the program, apply online (/Enrolment/LifeLine) and take advantage of the benefits.

As per Program guidelines, the Lifeline service is limited to one per household and cannot be combined with any other Lifeline offering.

Eligible Customers of TAG Mobile South Carolina Free Lifeline Phone Service Receive:



✓ 3GB LTE Data every month

✓ 1000 FREE Voice minutes every month

✓ Unlimited FREE Global texts every month
(<https://www.tagmobile.com>)

My Account



TAG Mobile South Carolina Lifeline Free Phone Service

Plan Benefits:

- ✓ No Contracts, No Cost
- ✓ Nationwide Coverage
- ✓ Caller ID
- ✓ Call Waiting
- ✓ Voicemail

Eligible Subsidy Programs:

- ✓ Supplemental Nutrition Assistance Program (SNAP)
- ✓ Medicaid "Healthy Connections / Select Health" (not Medicare)
- ✓ Supplemental Security Income (SSI)
- ✓ Federal Public Housing Assistance (FPHA)
- ✓ Veterans or Survivors Pension
- ✓ Bureau of Indian Affairs General Assistance
- ✓ Tribally-Administered Temporary Assistance to Needy Families (TANF)
- ✓ Head Start (meeting income qualifying standards)
- ✓ Food Distribution Program on Indian Reservations (FDPIR)

[My Account](#) 

State Eligible Government Program ([/LifeLine/state-eligible-government-program](#))
(<https://www.tagmobile.com>)

[My Account](#)

[Phones \(/Shop/Phone\)](#)

[Add Minutes & Data \(/Shop/Topup\)](#)

[Coverage Maps \(/Support/Coverage\)](#)

[Switch to TAG Lifeline \(/LifeLine/Transfer-number\)](#)

SERVICE

[Application Status \(/LifeLine/Application-status\)](#)

[Program Description \(/LifeLine/ProgramDescription\)](#)

[Lifeline Forms \(/LifeLine/Forms\)](#)

[Lifeline Assistance \(/Support/LifelineAssistanceProgram\)](#)

[TAG Lifeline Services \(/Support/TagLifelineServices\)](#)

[Re-Certification \(/Recertification/FAQs\)](#)

SUPPORT

[FAQ \(/Support/Faq\)](#)

[Sitemap \(/Support/Sitemap\)](#)

[Terms and Conditions \(/Support/TermsConditions\)](#)

[Privacy Policy \(/Support/PrivacyPolicy\)](#)

CONTACT US

[About Us \(/Support/About-us\)](#)

[Contact Information \(/Support/ContactUs\)](#)

FCC Form 481- Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	249022
<015>	Study Area Name	TAC Mobile LLC
<020>	Program Year	2021
<030>	Contact Name: Person USAC should contact with questions about this data	Mark Lammert
<035>	Contact Telephone Number: Number of the person identified in data line <030>	4077943488 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	regulatory@csiflongwood.com
Form Type		54.422

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2021
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lambert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4077943488 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

[illegible]

(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 431
OMB Control No. 3050-0634/OMB Control No. 3060-0639
July 2015

<010>	Study Area Code	249022
<015>	Study Area Name	TLC Mobile LLC
<020>	Program Year	2023
<030>	Contact Name - Person USAC should contact regarding this data	NATE LONGPOT
<035>	Contact Telephone Number - Number of person identified in data line <030>	8877943428 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@tclongwood.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<410>	Complaints per 1000 customers for fixed voice	
<420>	Complaints per 1000 customers for mobile voice	

[500] Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form

FCC Form 481
OMB Control No. 3050-0986/OMB Control No. 3050-0819
July 2018

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2021
<030>	Contact Name - Person USAC should contact regarding this data	HARZ LAMBERT
<035>	Contact Telephone Number - Number of person identified in data line <030>	4677941460 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	regul@tagmobilellc.com
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations Data Collection Form		FCC Form 681 OMB Control No. 3060-0936/OMB Control No. 3060-0839 July 2018
<010> Study Area Code	249322	
<015> Study Area Name	TAB Mobile SIC	
<020> Program Year	2021	
<030> Contact Name - Person USAC should contact regarding this data	Mark Lawrence	
<035> Contact Telephone Number - Number of person identified in data line <030>	4077243168 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatorybeat@nnpwood.com	
<600> Certify compliance regarding ability to function in emergency situations		
<610> Descriptive document for Functionality in Emergency Situations		

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile, LLC
<020>	Program Year	2023
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lambert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4077943486 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com
<810>	Reporting Carrier	TAG Mobile, LLC
<811>	Holding Company	Advencys Capital Group, LLC
<812>	Operating Company	TAG Mobile, LLC

Page 6

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
--	--

<010> Study Area Code	249022
<015> Study Area Name	TAG Mobile LLC
<020> Program Year	2021
<030> Contact Name - Person USAC should contact regarding this data	Mark Lamore
<035> Contact Telephone Number - Number of person identified in data line <030>	4077943488 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

<900> Does the filing entity offer tribal land services? (Y/N)

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(5) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

(1000) Voice and Broadband Service Rate Comparability Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
--	--	--

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2021
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4077943488 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

<1000> Voice services rate comparability certification

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

(1100) No Terrestrial Backhaul Reporting		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986 / OMB Control No. 3060-0819
		July 2018

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2021
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lambert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4077943486 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csllongwood.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<1140> Alaska Plan rate-of-return certification (yes, no, or not applicable) of compliance with approved performance plan.

(a) 200) Terms and Condition for Lifeline Customers

FCC Form 481

Lifeline

OMB Control No: 3060-0986/OMB Control No. 3060-0819

Data Collection Form

July 2018

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2021
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lamert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4077943488 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP <https://www.tagmobile.com/Support/TermsConditions>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

(2005) Price Cap Carrier Additional Documentation Data Collection Form Including Rate of Return Carriers affiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
--	--

<010> Study Area Code	249022
<015> Study Area Name	TAG Mobile LLC
<020> Program Year	2021
<030> Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035> Contact Telephone Number - Number of person identified in data line <030>	4077943488 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c){4}

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2018.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
--	--

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2021
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4077943488 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

(3007) Does this filing retain a Cost Consultant and/or Firm, or other Third Party to prepare financial and operations data disclosures submitted to the National Exchange Carrier Association (NECA), USAC, or the Administrator?

(3007a)	(3007b)
Name of Consultant	Name of Consultant Firm/Third Party

CAF BLS Reporting

- (3008A) Please indicate whether new locations were deployed during the prior calendar year. (Yes/No)
- (3008B) Please enter the number of newly deployed locations in the prior calendar year associated with each of the following speed tiers.
- (3008B1) Number of newly deployed locations with access to broadband speeds of at least 10/1 Mbps but less than 25/3 Mbps.
- (3008B2) Number of newly deployed locations with access to broadband speeds of 25/3 Mbps or higher.
- (3008C) Please provide the percentage of deployment across the entire study area.

(3005) Rate of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0919
July 2018

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2021
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4077943488 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	
(3010A)	Certification of Public Interest Obligations (47 CFR § 54.313(f)(1)(i))	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3012A)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(Yes/No) <input type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No) <input type="radio"/> <input type="radio"/>
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) <input type="radio"/> <input type="radio"/>
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.	<input type="checkbox"/>
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier, Additional Documentation (Continued)		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2018

<010> Study Area Code	249022
<015> Study Area Name	TAG Mobile LLC
<020> Program Year	2021
<030> Contact Name - Person USAC should contact regarding this data	Mark Lambert
<035> Contact Telephone Number - Number of person identified in data line <030>	4077943488 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@cellonwood.com

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service (TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

[4003] Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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<010>	Study Area Code	249022
<015>	Study Area Name	249 Mobile LLC
<020>	Program Year	2021
<030>	Contact Name - Person USAC should contact regarding this data	Mark L. Brown
<035>	Contact Telephone Number - Number of person identified in data line <030>	407741344 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@ellonwood.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide a list of newly served community anchor institutions.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information

<010>	Study Area Code	240022
<015>	Study Area Name	TAR Hishile LLC
<020>	Program Year	2021
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lennett
<035>	Contact Telephone Number - Number of person identified in data line <030>	3077711225 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@tarlongwood.com

(5011)	Please indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas previously served exclusively by performance-limiting satellite backhaul.	(Yes/No)
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{5012}	If the filing carrier identified in its approved performance plans that it relies exclusively on satellite backhaul for a certain portion of the population in its service area, indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas that were previously served exclusively by satellite backhaul.	(Yes/No)
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[illegible]

(6005) Phase II Auction Reporting
Data Collection

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

April 2020

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2021
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4077943488 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@cs1longwood.com

<6010> Total amount of Phase II auction support,
if any, the phase II Auction recipient carrier used
for capital expenditures in the previous calendar year

<6011> Phase II Auction recipient performance requirements certification (Yes/No)

(7005) Phase-Down Support Reporting Data Collection	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 April 2020
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<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2021
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lamart
<035>	Contact Telephone Number - Number of person identified in data line <030>	4077943488 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

<7010> Price Cap Carrier and Fixed Competitive Eligible Telecommunications Carrier (Yes/No)
Phase-Down support requirement certification

Certification - Reporting Carrier Data Collection Form	ECC Form 481 OMB Control No: 3060-0986/OMB Control No: 3060-0819 July 2018
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<010> Study Area Code	249022
<015> Study Area Name	TAG Mobile LLC
<020> Program Year	2021
<030> Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035> Contact Telephone Number - Number of person identified in data line <030>	4077943488 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: TAG Mobile LLC	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/18/2020
Printed name of Authorized Officer: Siad Gallion	
Title or position of Authorized Officer: VP Finance	
Telephone number of Authorized Officer: 4692894467 ext.	
Study Area Code of Reporting Carrier: 249022	Filing Due Date for this form: 07/01/2020
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification Agent/Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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<010> Study Area Code	249022
<015> Study Area Name	TAG Mobile LLC
<020> Program Year	2021
<030> Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035> Contact Telephone Number - Number of person identified in data line <030>	4077941466 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments



FCC Form 481

Section 500 – Service Quality Standards & Consumer Protection Rules Compliance

Under FCC Rules, Section 54.202, an ETC must comply that it will satisfy applicable consumer protection and service quality standards. TAG Mobile, LLC (TAG) is in compliance with the Cellular Telecommunications and Internet Association's Consumer Code for Wireless Service.

1. TAG discloses rates and terms of service to customers at the time service is initiated. These same terms and conditions are posted on TAG's website at www.tagmobile.com.
2. TAG provides service availability information on their website at www.tagmobile.com.
3. TAG provides contract terms to subscribers when they initiate service. These same terms are provided to subscribers during the annual recertification process as outlined in Commission rules that govern continued subscriber eligibility.
4. TAG's Lifeline service can be terminated at any time by either party without an early termination fee. Service is dependent on continued eligibility in the program.
5. TAG provides disclosures, minutes included in Lifeline plans, expiration of rollover minutes, availability of service, and cost for additional minutes in all published Lifeline advertising materials.
6. TAG customers are provided options if they exceed the number of minutes provided in their Lifeline plan. If at any time a customer purchases additional minutes, charges and plan options are available on the company website at www.tagmobile.com or by calling customer service at 866-959-4918.
7. TAG's toll-free customer service number is 866-959-4918 and the recertification IVR can be reached by dialing 866-302-5348. Customers can also contact TAG by submitting their information at the "Contact Us" section of their website at www.tagmobile.com or by US mail.
8. TAG responds to all consumer inquiries and complaints received from government agencies within 30 days.
9. TAG has procedures in place to maintain the privacy of subscriber proprietary information in accordance with applicable federal and state laws.



FCC Form 481

Section 600 - Functionality in Emergency Situations

Under FCC Rules, an ETC must demonstrate its ability to remain functional in emergency situations. Since TAG Mobile, LLC is providing service to its customers through the use of facilities obtained from other carriers, it is able to provide to its customers the same ability to remain functional in emergency situations as currently provided by the carriers to their own customers, including access to a reasonable amount of back-up power to ensure functionality without an external power source, re-routing traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations.